**Usability Test Plan**

**Project Name: [Prototype]**

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| **Aspect** | **Description** |
| Test objectives | Evaluate overall usability, identify issues, gather user feedback for improvements. Assess the user interface, navigation, and user experience of the website. |
| Scope | Test how users interact with the UI, navigation and completing tasks. |
| Participants | We will recruit 4 students on the same course to test our product. |
| Test procedure | Introduce website to participants. Participants will complete pre-determined tasks using the “think-aloud” method, verbalizing their thoughts and impressions while observers take notes. |
| Tasks | Task 1: Log in to the app using your credentials and update your profile information.  Task 2: Find and book a coworking space for a full-day reservation on a specific date.  Task 3: Locate information about available meeting room sizes and amenities.  Task 4: Provide feedback on your most recent coworking space visit.  Task 5: Contact customer support and inquire about membership options. |
| Post-test questions | How would you rate your overall experience with the app on a scale of 1 to 5, with 5 being the best?  Were you able to complete the assigned tasks easily? If not, what challenges did you encounter?  What aspects of the app's user interface did you find most intuitive and user-friendly?  Were there any specific features or functionalities that you found confusing or difficult to use?  Do you have any suggestions for improving the app's usability or user experience?  Did you encounter any technical issues or bugs during your interaction with the app?. |
| Test Environment | Devices: PC/Laptop  Operating Systems: Latest two versions for both MacOS and Windows  Test Location: Together with other groups  Observers: [Martin, Oliver, Fredrik] |

**Usability Test Report Results**

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| Test objectives | ---||--- |
| Participants | Sondre – IT student første år  Lasse – IT student første år  Einar – IT student første år  Erik – IT student første år |
| Test result | Task 1: [Log in to the app using your credentials and update your profile information.]  Unable to login due to missing register and login function. No profile information function.  Task 2: [Find and book a coworking space for a full-day reservation on a specific date.]  Booking functional on a prototype level. Button not working but able to write info.  Task 3: [Locate information about available meeting room sizes and amenities.]  Unable to locate information due to it being missing.  Task 4:[ Provide feedback on your most recent coworking space visit.]  No feedback page created  Task 5[Contact customer support and inquire about membership options.]  Chatbot with limited functions |
| Key findings | Positive Observations: Participants enjoyed the vibrant colors, easy to see. They also liked the layout. Good responsiveness. Positive response to how the cafè looked with food prices and pictures.  Areas for Improvement:   * Footer scaling, too small text. * Links must be easier to see. * Floor plan and layout missing. * Navbar dropdown might need adjustment * More descriptions for the pictures and info about the building * Grouproom and membership: Text field scaling |
| Additional insight | Add some pictures of the café |